



TERMS AND CONDITIONS

Terms and conditions Introduction

Dear customer,

On behalf of Marixa Suites Recovery Home, we would like to express our sincere gratitude for trusting us with your post-operative recovery. You have taken the first step toward a more prosperous future, and we are delighted to have the opportunity to care for you. We are committed to providing you with exceptional and personalized service.

By purchasing our personalized digital card, you become our exclusive client. Our team of experts will design a care plan based on the highest standards. The card includes detailed content in the form of a "product information" folder. Inside, you will find valuable information and recommendations on the best services available. You will also receive a question-and-answer form to personalize your package within the first 48 hours. As an added value, we are giving you an informative e-book valued at \$39.99. This provides relevant information on a medical condition that concerns many people.

We also want to highlight your flexible options. You can opt for our full services or purchase just the "product information." The card fee is divided into two steps: the "product information" and the "call to action." Full payment will be required to proceed with the "call to action." You will soon receive an email with a contract to further customize your post-operative package.



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Cost and Stages:

The card has a two-step value, but only the initial cost for the "InfoProduct" is charged. You will receive it without any obligation to pay the remaining amount for the services, as they are subject to the client's interest.

If you wish to proceed and are interested, you must make the full payment and complete the process. Once the full payment is received, you will immediately receive an informational email consisting of four folders:

Step 1: Complete the form to create your post-operative package. You will also receive a letter explaining the next steps and, of course, our complimentary e-book.

Step 2: Call to Action: We will work individually on your package. Once all the requirements have been met and you have expressed your wishes in writing, we will begin the next step.

Step 3: Research: We conduct extensive research to find the best medical service providers.

This may include hospitals, clinics, specialist physicians, and other healthcare professionals.

The available options are evaluated, and the most appropriate ones are selected for your needs.

Step 4: Contacting Services:

This folder facilitates communication with service providers.

It provides contact information, office hours, and details prior to your appointment.

It may also include consent forms and financial agreements.



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Selection of Service Providers:

Selecting service providers is a meticulous process within the package. Here are the key steps:

References and Reviews: References from previous patients are also collected, and online reviews are analyzed. Positive experiences and recommendations influence the choice.

Quality and Certifications: The quality of the facilities and medical equipment is verified. Providers must have the appropriate certifications and licenses.

Rate Negotiation: The team negotiates rates and costs with providers for the benefit of the patient. The goal is to obtain the best value for the money invested.

Guarantee of Compliance with Standards of Care:

Ensuring that providers meet standards of care is critical to the success of all our packages. These measures are taken:

Regular Audits and Assessments: Providers undergo periodic audits to assess their compliance with medical standards. Protocols, hygiene, safety, and quality of care are reviewed.

Certifications and Accreditations: Providers with recognized certifications and accreditations are selected. These certifications may include ISO, JCI (Joint Commission International), or others specific to the medical specialty.

Outcome Monitoring: The results of treatments and surgeries performed by providers are monitored. Success rates, patient satisfaction, and recovery are evaluated.

Patient Feedback: Feedback is collected from patients who have used the providers' services. Their opinions and experiences influence the continued collaboration.

Practice Updates: Providers must stay up-to-date with the latest medical practices and technologies. Continuing education and training are encouraged.



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If a supplier does not meet standards:

If a provider fails to meet standards during your treatment, Marixa Suites Recovery Home and its team will address the situation effectively. Here are some steps that will take place immediately:

Immediate Communication:

If you notice that a provider is not meeting standards, immediately communicate this to the medical staff or the Marixa Suites Recovery Home consulting team.

Describe your concerns and provide specific details about what is not working properly.

Your Feedback is Very Valuable: Detailed written documentation will be required: Take detailed notes of any incidents or problems.

If possible, obtain photographic or documentary evidence.

Formal Report:

If the situation is not satisfactorily resolved, file a formal report.

This can be through the medical institution, a regulatory agency, or the Marixa Suites Recovery Home consulting team.

Explore Legal Options:

If the noncompliance seriously impacts your health, Marixa Suites Recovery Home will immediately contact a medical malpractice attorney.

We will explore your legal options to protect your rights.

Remember that your well-being is paramount. Don't hesitate to seek help and advice if you experience problems with a medical provider.



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Responsibility:

Marixa Suites Recovery Home is a personalized consulting and research platform for specialized postoperative services within the medical and cosmetic industries. We are an independent entity and are not responsible for any external sources collaborating with us on a personalized basis. Each service must fulfill its due responsibility outside of Marixa Suites Recovery Home's consulting services. Each service has its own usage policies and conditions, separate from my business.

I only collaborate with responsible and independent entities. We are a group of collaborators serving a client who understands, acknowledges, and gives their written consent, specifying that they cannot hold Marixa Suites Recovery Home responsible for any external services, as established in the contract that must be signed prior to the services provided.

In full knowledge of this clause, and having previously expressed all the measures and regulations, terms and conditions, my clients accept and agree to everything previously announced in this letter before any service.

My respects to any interested client; I hope you have found clarity in my words. Any questions or concerns can be sent to my email: marixasuitesrecovery@gmail.com.